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Dear Valued Customer,

As the COVID-19 outbreak continues around the world, we understand the concerns you may have on the potential impact and disruption of supply.

Novagard is a manufacturer in the supply chain to critical industries like Construction/Commercial Facilities, Chemical, Defense/Industrial, Energy and Transportation Systems Sectors. As an **“Essential Business”**, Novagard is **OPEN FOR BUSINESS** for all of our customers.

In order to continue production safely, while protecting our workforce, Novagard is actively managing the situation within our own facility.

We are following CDC guidelines and recommendations regarding social distancing, mask wearing, and hygiene. Sanitizer stations have been set up throughout our facility. Staff members have been instructed to avoid any person-to-person contact and maintain a 6-foot distance from other employees at all times. To further de-densify our workforce, non-production employees are working from home and rotating into the office on an as-needed basis only.

We are encouraging all meetings to be conducted virtually. However, we are open for customer visits.

We understand that you rely on materials from Novagard to keep your businesses running, and we take that responsibility seriously. We are delivering our products on schedule. We are in contact with our suppliers, and at this time we have no reports of any raw material supply issues that would potentially interrupt our operations and our ability to serve our customers.

Novagard continues to monitor state and federal government for additional instructions and guidelines.

We thank you for your continued partnership with Novagard, and we look forward to a return to normalcy.

Best wishes,

Sarah E. Nash  
Chairman, CEO, & President