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Dear Valued Customer,

As COVID-19 continues to impact all aspects of life, we understand the concerns you may have on the potential impact and disruption of the products you purchase from us.

As a manufacturer in the supply chain to critical industries like Construction/Commercial Facilities, Chemical, Defense/Industrial, Energy and Transportation Systems Sectors, **Novagard remains Open for Business for all of our customers.**

In order to continue production safely, while protecting our workforce, Novagard is actively managing the situation within our own facility.

We are following CDC guidelines and recommendations regarding social distancing, mask wearing, and hygiene. Sanitizer stations have been set up throughout our facility, and we are cleaning and sanitizing common areas, spaces, and surfaces on a daily basis to protect employees from potential exposure to the virus. Staff members have been instructed to avoid any person-to-person contact and maintain a 6-foot distance from other employees at all times. To further de-densify our workforce, non-production employees are working from home and rotating into the office on a regular basis.

We are encouraging all meetings to be conducted virtually. However, we are open for customer and supplier visits.

We understand that you rely on materials from Novagard to keep your businesses running, and we take that responsibility seriously. We are in constant contact with our suppliers and have seen disruption in the global supply chain. We are proactively partnering with multiple sources to ensure that any raw material supply issues that might impact our operations are kept to a minimum. We have experienced some delays, but are working diligently to meet our customers' needs.

Novagard continues to monitor state and federal government for additional instructions and guidelines.

We thank you for your continued partnership with Novagard, and we look forward to a return to normalcy.

Best wishes,

Sarah E. Nash

Chairman, CEO, & President